



Open Play Session Policies

Reservations are not required for entry during play sessions but are beneficial to secure your spot. We have a capacity limit to ensure play is enjoyable for all. If we reach capacity during a play session, we will not be able to admit anyone additional until we are under capacity again.

- We welcome all children to come and play at The Town Square Play Cafe!
- We require shoes to be removed, and socks to be worn in the play area. Exceptions exist for certain circumstances.
- Children of all ages are welcome to play in all open play areas. The gated soft play area, however, is specifically for children who are not yet walking confidently.
- All children are required to have adult supervision present in the playground. We reserve the right to limit entry to 4 children per adult. Limits DO NOT apply to large families sharing a household.
- Adults (and their friends) are welcome to accompany children for play, but at busy times we may limit entry to two adults per family if we reach capacity.
- Adults who do not have a child at the playground may enter to purchase food and beverages, and receive their order to go without entering the play area. We do not allow adults into the play area unless they are in attendance with a child or a child's caregiver.
- We reserve the right to listen to our intuition and enforce boundaries. Any adult who exhibits behavior of concern towards staff or customers may be asked to leave. This is to create an atmosphere of comfort and safety and is not intended to exclude any particular individual or group.
- Please see our FAQs for additional information!

